

"OUR GOAL IS FOR YOU TO BE COMPLETELY SATISFIED!"

Mercedes-Benz of Orlando Service Department

## WE PROVIDE

MERCEDES-BENZ CERTIFIED TECHNICIANS

**FACTORY-TRAINED TECHNICIANS ABLE TO SERVICE YOUR VEHICLE,**

**REGARDLESS OF AGE OR MODEL**

FREE CUSTOMER SHUTTLE SERVICE | CONVENIENT SATURDAY SERVICE  
WARRANTY ON REPAIRS: 12 MONTHS, UNLIMITED MILES & COMPETITIVE PRICES

**WI-FI INTERNET & STATE-OF-THE-ART CUSTOMER BUSINESS CENTER**

**REFRESHMENTS, GOURMET COFFEE AND PASTRIES**

*"What sets us apart from the rest is Our People!"*

**LEE MESSERSMITH**  
Service Manager



## SERVICE REWARDS POINTS **DEALERMILES**

EARN AIRLINE MILES WHEN YOU GET YOUR VEHICLE SERVICED WITH US.

**ASK YOUR SERVICE ADVISOR** FOR DETAILS & CONDITIONS.

## **SPECIAL OFFER**

GET **1,000 FREE DEALERMILES**

OR **10% OFF ANY REPAIR IF YOU**

**DROP-OFF YOUR VEHICLE ON SUNDAYS ONLY**

WITH NO ALTERNATIVE TRANSPORTATION  
NEEDED. **EXPRESS ENVELOPES PROVIDED BY DEALERSHIP ON SERVICE DRIVE.**

### **LOANER PROGRAM POLICY**

Dear Customer,  
When your vehicle's service will take more than 3-4 hours or have to stay overnight, the Service Department, as a courtesy, will provide you with alternative transportation, in these forms:  
1. Courtesy vans in the geographical area of the dealerships (about 20 miles radius).  
2. **SPECIAL LOANERS: only** when you have purchased a vehicle at this dealership and still **under warranty**, with previous service appointment (2-7 days) and when available, we can provide you with a Mercedes-Benz vehicle as a loaner, during the time your car is serviced with us. Fuel and insurance is not included.  
3. Rental vehicle from Enterprise, by previous service appointments only, if applicable. Fuel and insurance is not included.  
With confirmed service reservation and where available. Other conditions and terms apply. Please see your Service Advisor for loaner car details.

ROADSIDE ASSISTANCE

**1-800-FOR-MERCEDES**

CONCEPT & DESIGN THE ENG GROUP LLC / [WWW.THE-ENG-GROUP.COM](http://WWW.THE-ENG-GROUP.COM) / FORM 9 | JULY-AUGUST 2007

# Mercedes-Benz of Orlando

EXPERIENCED...UNLIKE ANY OTHER | SERVING CENTRAL FLORIDA SINCE 1965

**BEST OF THE BEST AWARD**

**2004 - 2006**

**ART BULLOCK**  
Service Director



"On behalf of Mercedes-Benz of Orlando, we would like to thank you for your business. Our goal is to make you a **Customer For Life!**"



## **SERVICE & PARTS**

HOURS OF OPERATION

**MONDAY TO FRIDAY**

**7:30AM TO 6:30PM**

**SATURDAY**

**7:30AM TO 1:00PM**

**SUNDAY CLOSED**

PLEASE CALL FOR SERVICE APPOINTMENTS

**(407) 645.0002**

**MERCEDES-BENZ OF ORLANDO**  
810 NORTH ORLANDO AVENUE, MAITLAND, FL 32751

**WWW.MBORLANDO.COM**

**SERVICE MENU**

Please see important service information & pricing on the plasma display