

Dear Clients,
Our entire **Service & Parts Departments** thank you for visiting and servicing
Your vehicle at our dealership, **Mercedes-Benz of Fort Lauderdale**.



WE PROVIDE

- MERCEDES-BENZ CERTIFIED TECHNICIANS
(FACTORY-TRAINED TECHNICIANS)
- FREE CUSTOMER SHUTTLE SERVICE
- CONVENIENT SATURDAY SERVICE
- CUSTOMER EDUCATION & INFORMATION PROGRAM (CEIP)**
- REFRESHMENTS & PASTRIES, LOCAL NEWSPAPERS
- WI-FI INTERNET CUSTOMER BUSINESS CENTER**

“Providing better
Customer Service
every day!”

TODD BANKS
SERVICE MANAGER



“Our goal is to provide our clients with an
exclusive & unique service experience”.

MARK CHIZNER | FIXED OPERATION DIRECTOR

ROADSIDE ASSISTANCE
1-800-FOR-MERCEDES

WWW.MBFTL.COM

Mercedes-Benz of Fort Lauderdale

RALPH MESA | GENERAL MANAGER



SERVICE MENU

2002-2003-2004

2005-2006

“BEST OF THE BEST”
DEALER RECOGNITION PROGRAM
AWARD WINNERS
MERCEDES-BENZ USA

SERVICE & PARTS
HOURS OF OPERATION
MONDAY TO FRIDAY 7:00AM TO 7:00PM

SATURDAY 8:00AM TO 5:00PM
SUNDAY CLOSED

PLEASE CALL FOR
SERVICE APPOINTMENTS

(954) 713.1000